

Modern-Eyes

Working together

WITH visually impaired **FOR** visually impaired people

THE MAGAZINE

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**Sharing news, views, comments, information
and technology**

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DISCLAIMER

All information in this magazine is provided in good faith and is, to the best of our knowledge, accurate at the time of printing.

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- Large print
- BRAILLE
- Audio CD
- DAISY CD
- Data CD – Word, text and pdf files
- By email
- On the website as a Word file, zipped Word file, webpage or pdf file

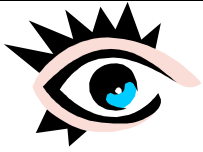
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Working together
WITH visually impaired people
FOR visually impaired people

FROM YOUR EDITOR

Hello, Everyone!

As I am writing this, it is a lovely sunny but chilly day! Spring is on the way. We don't want any more of that white stuff for a while!

Once again, we would like to thank everyone who has sent in donations recently. As always, they are really appreciated. So, thank you!

This month, we have some news of changes to RNIB Talking Books services – all good! – as well as news about the computer classes and something for your family and friends, a talking news paper which some of you might find interesting and much more. So, enough of my waffle! Get that kettle on, find a comfy chair and read on ...

Sue

COMPUTER CLASSES AT GCAB

COME AND JOIN US!

Our computer classes at GCAB are going really well! Everyone who comes along seems to be enjoying themselves and they are all making really good progress.

The groups are small and friendly and everyone is working at their own pace, learning the things they want to!

We have some who are just starting out and who are learning to touch type, some who are building on skills they already have like word processing and spreadsheets and some who are learning how to send emails and use the internet.

All our sessions are backed up with workbooks and appropriate instructions, in any format you like, so you can either practice at home or at least feel comfortable that what you are learning will still be available to you outside classes.

We are working with all the Dolphin products, Supernova, Lunar, LunarPlus and Hal and also Dolphin Guide. Both Rob and myself are qualified adult education tutors and accredited Dolphin trainers.

So, if you think you would like to come along and see what is going on, please give GCAB a call and arrange to drop in to one of our sessions and meet the others.

Telephone: 01242 22 11 70

COMPUTER DAYS FOR FRIENDS AND FAMILY!

LET YOUR FRIENDS AND FAMILY SEE HOW YOU WORK!!

Are you a computer user? Would you like your family and friends to see how you need to use your computer? Would you like them to have a try at using a computer with your software, with someone there to show them how?

We are thinking of running a 'Come and see' day for friends and families of VI computer users to show them how the software works and how different using the software can be to the way they use their computers!

There is no date or venue set as yet but we really would be interested to hear from you if you think this is something you would like us to do. One thing we can guarantee – it will be a fun and interesting day!!

To let us know you are interested

Telephone: 01453 757 047

Email: sue@modern-eyes.co.uk

CORINIUM TALKING NEWS

DO YOU LIVE IN OR NEAR CIRENCESTER?

Corinium Talking News is a magazine on CD, provided solely for people who are blind or visually impaired.

CDs of Corinium Talking News and Magazine are provided fortnightly for blind and visually impaired people who live mainly in the Cirencester area and the surrounding villages. The talking news gives accounts of what appears in the weekly Wilts and Glos Standard newspaper (Cotswold edition). The reports are divided into a number of sections, giving a music introduction, the main news, the letters to the editor, family announcements, news from the

villages and reports for the 'sporty types'. The Magazine delivers many interesting and informative articles laced with a touch of humour.

This service is provided free of charge and the CDs, which do not have to be returned, are sent in pouches which are returned to the sender under the pre paid Articles for the Blind service.

If any readers are interested in receiving the CDs, please contact

Mrs Sheila Laycock
Telephone: 01285 643 361
Email: sheila.laycock@tesco.net

RNIB CAMPAIGN NEEDS YOUR HELP!

LOST AND FOUND CAMPAIGN

Dear Campaigner,

Help secure a "special review" to investigate the lack of Support available to people who lose their sight.

When Andy Stowe received his diagnosis at the eye hospital, there was no one there to explain what his diagnosis meant, what he could expect in the future, or to let him know what support might be available. Andy's experience is shockingly far too common.

RNIB's "Lost and Found" campaign reveals that hundreds of people lose their sight each week but are effectively left to "rattle along on their own". When you are dealing with the shock of finding out you are losing your sight, getting the right practical and emotional support at this crucial moment can make a huge difference to how you adjust in the months and years that follow.

Getting the right support should not be left to chance and over five thousand individuals who have taken part in our on-line poll agree with us. We have a major opportunity between now and 27 April to

bring the lack of support to the attention of health inspectors, but we need your help to do this.

Please send the attached letter to England's independent regulator of health and social care service, the Care Quality Commission (CQC), demanding a review of the care experienced by people who lose their sight. You can send the letter as it is or you could send your own personal letter to give it more impact. Alternatively, you can share your comments by writing to the following email address:

Email: assessmentconsult@cqc.org.uk.

You can read the consultation document and use the Commission's online form at

Website: www.cqc.org.uk/getinvolved/consultations.cfm

The important question to address is the final one on the special reviews and studies the Commission is proposing.

If a review is secured, it will ensure that the lack of support is addressed as a matter of priority.

You can find out more about the Lost and Found campaign and the CQC consultation at

Website: www.rnib.org.uk/campaign

Thank you for your support!

RNIB campaigns team

Note:

If you would like a copy of the letter mentioned, please let me know and I will post or email it to you: Sue

Telephone: 01453 757 047

Email: sue@modern-eyes.co.uk

iPHONES!

I HAVE SUCCUMBED!!

Just to let you know, I have now got an Apple iPhone! It turned out to be the best buy for my needs. I have to admit that it was a bit of a decision to make as it has a touch screen but, after listening to loads of podcasts and two visits to the Apple Store in Bristol, I decided to give it a try!

My first thoughts were that it was going to be really hard to use but no, it is great and I am finding it really easy using the built-in VoiceOver facility.

I will, in a future magazine, let you know how I am getting on with it, once I have had time to practice!

However, I am putting in this note to let you know that it is usable and, so far, fairly easy. The main point is that, if you are interested in an iPhone, I would suggest you try to get to an Apple Store and 'have a play' first and even buy it there. I say this as I had a few unsatisfactory experiences with the local phone stores but the Apple Store staff were brilliant and even said they wouldn't sell it to me if they didn't think I would be able to use it. They even set it all up for me!

So, watch this space ...!

Sue

NEWS FROM RNIB LIBRARY SERVICES**GOING ON HOLIDAY? GET MORE BOOKS!**

For book lovers, there are times when extra books are essential to take on holiday, help you keep up with studies, or to enable you to participate in reading groups and activities.

Now you can arrange to borrow the following extra books in addition to your standard allocation of six titles:

- 6 extra books when you go on holiday (for up to two holidays each year for a period of 4 weeks each time)
- 3 extra books if you need to go into hospital
- 3 extra books at Christmas
- 1 extra book to enable you to take part in a mainstream reading group

RNIB also offers an extra 14 books at a time if you are a lecturer or student in formal or informal learning. Any of these extra book allocations can be arranged by contacting RNIB

Telephone: 0303 123 9999

Email: library@rnib.org.uk

STRUGGLING TO READ LARGE PRINT?

If you are partially sighted and would love to carry on reading print books, why not try RNIB's giant print books in 24 point type?

RNIB offers a rapidly growing collection of giant print books for adult readers. You can choose from a wide range of titles, from bestsellers and modern fiction to classics, poetry and biographies. Here are some examples to whet your appetite:

- Scarpetta by Patricia Cornwell
 - The Gunslinger by Stephen King
-

- Where rainbows end by Cecilia Ahern
- This charming man by Marian Keyes
- A passage to India by EM Forster
- The inheritance of loss by K Desai
- Cat on a hot tin roof by Tennessee Williams
- Wicked World by Benjamin Zephaniah
- Dear Fatty by Dawn French
- If only they could talk by James Herriott

There is no charge to borrow giant print books from RNIB and postage is free.

Telephone: 0303 123 9999

Email: library@rnib.org.uk

HELP MAKE A DIFFERENCE!

Helping blind and partially sighted people overseas is a small but significant part of the work of RNIB's National Library Service. RNIB relies on donations of Braille or giant print books to support this programme. RNIB needs books that are in good condition, current, and culturally acceptable to the developing world. Books that help with learning English or educational books are of real importance. Some subjects such as gardening or cookery will be unsuitable for African or Asian countries. Please also note that they can't accept magazines, audio-cassettes or equipment.

If you are interested in offering books for the gifts programme please contact

Jenny Docherty

Telephone: 0161 355 2056

Email: jdocherty@rnib.org.uk

BOOKSHARE LIBRARY

To help you access an increased range of books RNIB has announced a collaboration with Bookshare, the largest online library of accessible books in the US. Bookshare has an international

collection of over 5,500 titles available to people living outside the US. For an annual subscription of £45 for the first year and £30 per year thereafter, members can access books in DAISY, text format or in digital Braille on a refreshable Braille display.

Two free reading tools are available with Bookshare membership: Victor Reader Soft, and Read: OutLoud, which are easy to use and provide text-to-speech technology for listening to books.

The benefits of membership include access to over 1,700 copyrighted titles as well as 3,800 public domain titles, facility to download in DAISY, html, Braille or notepad, and no limit to the number of books you download at any time.

Website: www.rnib.org.uk/reading

MANAGING YOUR MEDICATION

KEEP THOSE PILLS SORTED!

The Talking Label voice recorder from RNIB offers a simple and effective solution if you take multiple medications, as it provides audible guidance. The label easily attaches to packaging and offers up to 20 seconds of recording time, activated by a large button - this could include the name of the patient, a description of the medication, dosage instructions and important warning notes.

Messages can be re-recorded so you can use the Talking Label around the house too, perhaps to identify particular items or just to leave someone a short message.

Product code: DH210

Cost: £5.06

RNIB also has several products in their pill managing range:

- The Dosett pill organizer
- Product code: DH60
- Cost: £9.78

- This features four compartments for each day of the week
- If you require smaller doses, the Seven Day Pill Organiser has just one compartment from Monday to Sunday
- Product code: DH58
- Cost: £2.53
- The Day out pill organiser is perfect for when you're out and about. It features four compartments (labelled morn, noon, eve and bed, in Braille and large print) to help with correct dosage.
- Product code: DH186
- Cost: £1.46
- And with the Jumbo portable pill box you can organise four doses of medication for each day of the week, as well as removing each daily compartment if you are going out. Features large raised text and Braille labelling.
- Product code: DH177
- Cost: £5.86

All products are available to order from RNIB

Telephone: 0303 123 9999

Website: www.rnib.org.uk/shop

NEWS FOR VICTOR READER STREAM OWNERS

CD DRIVE AVAILABLE

HumanWare Launches Victor Reader Stream CD Edition

**Longueuil, Quebec, Canada
4 March 2010**

HumanWare is pleased to announce a new model of its popular Victor Reader Stream portable DAISY, MP3 player and voice recorder.

Victor Reader Stream CD Edition combines the worldwide renowned VR Stream and a special CD player accessory.

Stream CD Edition is perfect for people who do not have a personal computer. It is the easiest way to transfer a DAISY book on CD onto one single, portable audio playback device without the use of a computer.

"We have heard from many people who like the portability of the Victor Reader Stream but who do not use computers", says Gerry Chevalier, Victor Reader Product Manager at HumanWare. "These are customers who receive DAISY CD books in the mail from their library. They tell us they would like to be able to transfer their CD book to the Stream because the Stream would be an ideal player when they are travelling or on the go. However, they also tell us they do not have or want to use a computer. With the Stream CD Edition we are now pleased to offer them a solution."

Key Benefits:

- Ideal for readers who listen to DAISY CD books and do not use a computer
- Easy to use. Just attach the CD drive to the Stream, load the CD book and press a single button to copy it to the Stream
- A short Getting Started audio book explains the steps and plays automatically when you power on the Stream CD Edition
- The Stream CD Edition has the full feature set of the standard Stream so if users want to go beyond just listening to their DAISY CD books they can enjoy other types of books and music and even use the voice recorder.
- All documentation and tutorials are supplied on the SD card.

What's in the new package?

- One VR Stream with all the usual accessories (rechargeable battery and charger, ear buds, USB cables, documentation CD and a 2Gb SD card)
- One VR Stream CD player Accessory especially designed to be used with the Stream

Cost:

£295 plus £10 carriage

The CD player accessory is also available for purchase by existing Stream users who may not have a computer and are relying on others to transfer their CD DAISY books. Only the CD player supplied by HumanWare should be used as other CD drives have been found not to be electrically compatible and can damage the Stream.

Cost:

£90 plus VAT plus £7.50 carriage

For more information visit

Website: <http://www.humanware.com/streamcd>

About HumanWare

Website: www.humanware.com

Humanware is the global leader in assistive technologies for the print disabled. HumanWare provides products to people who are blind or have low vision and students with learning disabilities. HumanWare offers a collection of innovative products, including:

- **BrailleNote:** the leading productivity device for the blind in education, business and for personal use
- **The Victor Reader product line:** the world's leading digital audiobook players
- **SmartView** family of handheld and desktop electronic magnifiers
- **MyReader2:** HumanWare's unique "auto-reader."

Modern-Eyes are distributors for Humanware products so if you would like more information on any of these and more, please contact us

Telephone: 01453 757 047

Email: sue@modern-eyes.co.uk

GOING GREEN?

SHOPS TO OFFER BINS FOR BATTERY DISPOSAL

Regulations that allow consumers to dispose of spent batteries in shops free of charge came into effect from 1 February 2010.

The EU Waste Batteries and Accumulators Regulations require retailers who sell more than 32 kg of portable batteries a year, which equates to around one pack of four double A batteries a day, to place collection bins in store.

All types of portable batteries, including rechargeables, from all kinds of products such as hearing aids, mobile phones and laptops, can be disposed of this way - even if they were not bought from the shop they are taken to.

ON THE WEB

ACCESSIBLE FRIENDS NETWORK (AFN)

If you are into social networking, you might like to try this site. Stephen has sent in this report of his experiences as a new member.

“I learnt about the Accessible Friends Network from

Website: www.infosound.org.uk

I logged on to the website a fortnight ago:

Website: www.tafn.org.uk

The homepage explains all that tafn stands for: there are all sorts of chat rooms, classes, games and much more.

Just fill in the easy to do form.

You will receive a communication inviting you to join.

Log in with your user id and password (which you will need to provide as part of the form).

Having logged in, there are all sorts of accessible things you can do, such as take part in quizzes, send messages to anyone in the chat room, or to all users.

Firstly you will need to download the vip communicator (this only takes a few minutes), I also recommend that you listen to the audio manual which will give you comprehensive step-by-step instruction on how to use the communicator.

From my point of view, it has given me much support: I have taken part and spoken to people from anywhere in the world, including South Africa, Australia and much more.

To wet your appetite, Friday night is quiz night, there are crossword puzzles you can take part in, you can also play music to anyone within the chat room, they will hear it in high quality stereo, so why not give it a try.

You can use any screen reader to make use of the website, since it was created with visually impaired people in mind.”

Stephen

COUNCIL WEBSITES GETTING BETTER!

PRAISE FOR COUNCILS' WEB ACCESSIBILITY PROGRESS

UK local authority websites are "much more accessible now than they've ever been", according to one specialist who worked on the recent 'Better Connected 2010' review of every local authority website in the UK conducted by the Society of IT Management (Socitm)

Website: <http://bit.ly/dltkU5>

Bim Egan, senior web access consultant at the Royal National Institute of Blind People (RNIB), told E-Access Bulletin the difference between council websites' accessibility this year compared with 2009 is "astonishing". "A much bigger proportion of [councils] are getting the message and are putting processes in place to make their websites a lot more accessible", she said.

Egan's comments come despite the fact fewer local authority websites achieved formal compliance this year with Level A of the international Web Content Accessibility Guidelines, version one (WCAG 1.0) - 32 compared to 36 in 2009. However, the RNIB ran its own additional assessment of "functional accessibility" which rated 187 councils (43%) as either 'satisfactory' or 'excellent' compared with only 136 councils (33%) achieving the same levels last year.

Despite the progress, Egan said that over-reliance on PDFs (files in Adobe portable document format), which are often inaccessible to screen-readers and other forms of assistive technology, is still a significant accessibility problem for local authority sites.

"It wouldn't matter as much if so many councils didn't rely so heavily on PDF format, but ... if it's not accessible, there could be situations where people can't even find out what their council tax is," Egan said.

(e-Access Bulletin
March 2010)

BOOKSTREAM BOOK CLUB

Are you a blind or partially sighted computer user who reads DAISY audio books?

If so, you may be interested in RNIB's web based, BookStream book club, an easy-to-use, subscription-based service which gives you access to up to five DAISY books of your choice simultaneously. You can read your chosen books in two ways:

- By streaming them via an internet connection using NetPLEXTALK DAISY player software, supplied for download with your subscription. Then you'll be able to choose a book and start reading it within minutes!
- You can order copies of books on DAISY audio C D, through the site for postal delivery. You decide when you want to return any of the titles and swap them for new ones, giving flexibility and control to read at your own pace.

You can read as many books as you like in the space of a year for an annual subscription of £50. There is a simple online registration process to go through, then you're ready to start reading. Please note, for the streaming option RNIB recommend you use a broadband connection. You must also be resident in the UK.

For more information

Website: www.rnib.org.uk/booksite

FIND CHEAPEST MUSIC DOWNLOADS

Find the cheapest, legal music downloads for your iPod or MP3 player with the help of money saving expert Martin Lewis. His team has launched TuneChecker.com

Website: www.tunechecker.com

This searches over nine million tracks at sites such as Amazon, iTunes, hmv.com and tunetribe.

TOP TEN ONLINE STORAGE SITES

Are you looking for online storage space for your data. Here are ten really good sites.

1. Mozy

a. Website: Mozy.com

b. Mozy is one of the biggest players in the online storage business. Register at no charge and you get 2 GB of space, but it's better to plump for the unlimited-storage option at \$4.95 (£3) a month. After installing its software (P C or Mac) and setting preferences, Mozy automatically backs up your computer every week, and can send the data back to you either over broadband or on DVD.

2. Adrive

a. Website: adrive.com

b. The most generous free site offers 50 GB of storage with its basic account. It won't back up your files automatically, but if you want free storage and you've got the time and patience to upload files, take a look.

3. Flickr

a. Website: Flickr.com

b. Even if you have no desire to share your pictures online, ever, failing to back them up is madness. With a free Flickr account, you can upload and store 100 MB of snaps a month; for \$24.95 (£15) a year, the sky's the limit.

4. Carbonite

a. Website: Carbonite.com

b. Like Mozy, Carbonite's \$55-a-year (£34) service requires you to install a program (P C or Mac). This works in the background to update an unlimited number of files to the firm's servers. Lose your computer and you can reinstall the software on a new machine, enter your password, then restore the lot.

5. Gmail

a. Website: Gmail.com

b. Savvy web users co-opt Google's services as free storage. With a Google Mail account you can add attachments to draft emails, then save them without sending - the 7 GB of space will take some time to fill up.

6. YouSendIt

a. Website: YouSendIt.com

b. Large email attachments can sometimes be rejected. This site allows you to upload an attachment, send a message to the recipient and allow them to download it. The basic, free service has a 1 GB-a-month cap; for \$10 (£6) a month you get to send up to 40 GB of data.

7. Box

a. Website: Box.net

b. Store files in your "box" and you can access them on any computer and most mobiles, or share files with friends by sending them links. 1 GB is free; \$10 a month gets you 5 GB.

8. SugarSync

- a. Website: SugarSync.com
- b. Works in the background on P C's, Macs and most smartphones – useful if you use a phone to take a lot of pictures. The charge is \$10 a month for 60 GB of storage.

9. SkyDrivelive

- a. Website: SkyDrive.live.com
- b. Hotmail and Windows Live users already have a free SkyDrive account. Storage is 25 GB and you can drag and drop files to the online "drive", but it's a slow and fiddly process.

10. Esnips

- a. Website: Esnips.com
- b. The emphasis here is on sharing photos, videos and graphics, but curmudgeons can turn off all these options and use the site simply as 5 GB of free storage.

WOULD YOU BELIEVE IT?

Britons are the biggest online spenders in Europe, making nearly a third of all internet purchases across the continent during 2009, according to a new report.

Consumers in the U K collectively spent an estimated œ38 billion online last year, accounting for 30 per cent of total European internet sales, says price comparison site Kelkoo.

Despite the recession, online sales grew by 12 per cent in the UK during 2009, with purchases made over the internet making up 9.5 per cent of all retail sales in this country.

The report, which was carried out by the Centre for Retail Research, predicts the U K online market will continue to expand during 2010, growing by 12.4 per cent to £42.7 billion.

But this growth will be dwarfed by the 19.6 per cent jump the group is expecting across Europe as a whole during the coming year, pushing the total value of sales up to £152.8 billion.

The UK is currently the single biggest online market, followed by Germany and France, with these three countries collectively accounting for 70 per cent of internet sales in Europe. At the other end of the scale, Poland has the smallest market with sales of only £2.2 billion, with Finland and Norway having only slightly bigger markets at £2.3 billion and £2.9 billion respectively.

Across Europe as a whole, internet sales accounted for 4.7 per cent of all retail sales, and this figure is expected to increase to 5.5 per cent in 2010.

UK consumers also had the highest average individual online spend during 2009 at £1,102, followed by Denmark at £1,079 and Norway at £979. People in the UK also bought the highest number of items over the internet, at an average of £37 each.

COMPUTING

UPDATE YOUR DOLPHIN!

Dolphin Computer Access has announced the immediate availability of a free major upgrade for all version 11 users of SuperNova Reader Magnifier, Hal Screen Reader, Lunar Screen Magnifier and LunarPlus Enhanced Screen Magnifier.

Version 11 users will receive their free upgrade quickly and conveniently via the Dolphin internet updater found in the Help menu of their Dolphin software.

According to Dolphin, the version 11.50 improvements are extensive and far-reaching and are the culmination of more than eight months' intensive development work.

Neil Hall, Low Vision Product Manager at Dolphin Computer Access, explained: "Our SuperNova, Hal, Lunar and LunarPlus customers are extremely loyal to Dolphin and the amount of feedback we received during Dolphin's public beta test of version 11's support for Windows 7 has more than demonstrated this. We are 100% committed to giving the very best support to all our international users and are delighted to be offering this major upgrade, free of charge to all version 11 users. It is our way of saying thank you for your feedback and your support.

"Version 11.50 is a heavyweight upgrade and not only includes support for 32 and 64 bit editions of Windows 7, but also includes new, re-engineered support for Microsoft Word. This has resulted in faster, more robust performance in large Microsoft Word documents, 20 new quick navigation keys for moving around inside a Microsoft Word document, new meaningful announcements for 50 of the most popular Microsoft Word hot key functions such as bold, underline, italics, text alignment and more. We have also overhauled

the Spellchecker support and added intelligent tab key announcements."

The improvements, new features and extended application support reach further than Microsoft Word. Support for Microsoft Outlook, Microsoft Excel, Internet Explorer, Microsoft PowerPoint, Windows Live Messenger and Skype has all been developed in version 11.50 for magnification, speech and Braille users.

Dolphin says "more athletic" 11.50 is not only quicker and more agile in Microsoft Office applications; it's also quicker off the starting blocks when turning on your P C, thanks to superior speech synthesiser management. Neil Hall explains how version 11.50 has developments and innovations for Dolphin software users with all levels of sight loss:

"I know our speech users will also be eager to try the new spelling speed options, selecting the speed at which text is spelled independently of their standard voice speed preferences. A slower speed can make all the difference when clarifying the spelling of an unfamiliar or misspelt word. Other speech developments include voice pitch capital letter announcement options, improvements to word echo and four brand-new speech verbosity schemes.

"SuperNova, Lunar and LunarPlus magnification users can all now access applications such as Google Earth and Windows Photo Gallery, thanks to new support for Open GL and Direct Draw/Direct 3D applications. There is also a new grey scale colour scheme that our users have been requesting, and some convenient high-contrast mouse pointer schemes."

SuperNova, Hal, Lunar and LunarPlus version 11.50 are all available in UK, US and Australian English, Belgian Dutch, Croatian, Dutch, Finnish, French, German, Hindi, Icelandic, Italian, Slovak, Spanish, and Swedish. A free 30-day trial of SuperNova, Hal, Lunar and LunarPlus version 11.50 is immediately available for download from the Dolphin Computer Access website

Website: www.YourDolphin.com

SuperNova, Hal, Lunar and LunarPlus version 11 users should ensure their Dolphin internet updater is turned on to automatically receive their version 11.50 upgrade. Network administrators running version 11 of Supernova, Hal, Lunar or LunarPlus should install the version 11.50 demo from the Dolphin website. No unlock or network code will be required. Dolphin software maintenance agreement (SMA) owners will automatically receive their version 11.50 upgrade CD. Dolphin Pen II customers running version 11 can install their free upgrade to version 11.50 using the free Dolphin pen updater software available from "Updates and patches" on the Dolphin website. Customers running version 11 on the original Dolphin Pen I hardware are entitled to a free upgrade to the new Dolphin Pen II hardware, and should contact Dolphin or their Dolphin dealer.

Dolphin contact details:

Telephone; 01905 754 577

Email: sales@dolphinuk.co.uk

Website: www.yourdolphin.com

Note:

Rob and Sue are fully accredited Dolphin V11.5 trainers so, if you need any help, just get in touch and we will see what we can do!

Telephone: 01453 757 047

Email: sue@modern-eyes.co.uk

Or rob@modern-eyes.co.uk

COMPUTER CLASSES

IT WORKSHOPS

Don't forget our workshops at Coney Hill and GCAB. We can now also offer workshops for Dolphin Guide users.

If you would like to come to a workshop, just let us know!

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We are also taking names of anyone in other areas who would like a class nearer to them. If you would like to join a class but can't make it to Coney Hill, let us know and we will do our best to encourage enough people in your area to come along!

Classes for Dolphin and Dolphin Guide users are also running at GCAB until July 2010. If you would like to come along please contact GCAB

Telephone: 01242 22 11 70

Whether you are using Guide/Dolphin Guide or one of the Dolphin products – Supernova, Hal or Lunar, we can help!

We are now including all these in our workshops so do get in touch.

WORKBOOKS

If you are using Hal, Lunar, Lunar Plus or Supernova, you may like to know that we at Modern-Eyes have written some work books to help you get to know your software, set it up how you want it and practice a few exercises.

We have one for guiding you through the magnification and colour schemes and one for helping you to choose your voice, amount of reading and more. They are currently for Windows XP systems.

We also have books to help you get started with word processing and how to manage your files and folders on your PC. And there is now a new one to help you with digital photography!

We also have a workbook to help you if you use Dolphin's Cicero to scan and read documents. It helps you set up the program to your own preferences so you can read things in exactly the way you want.

The books cost from £7.50 each and are available in any format.

A comprehensive guide to using the internet with Dolphin software, as well as a complete guide to emailing with Outlook Express are also available at a cost of £35 each.

We have added books to help you if you are using Dolphin Guide or Dolphin Guide Hands Free software.

For the full list of workbooks please visit our website

Website: <http://www.training-me.co.uk/pages/services/workbooks.html>

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TRANSCRIPTION

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Don't forget that we can convert documents into almost any format! We can offer BRAILLE, large print, standard audio, MP3, DAISY and, if you can think of it, we can probably do it!

We can now also put your documents onto a memory stick or SD card so you can read them on your computer or portable reader.

We can now also convert CDs to MP3 so you can put them onto your MP3 player.

So, if you have documents or music you need converting, let us know.

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